

Soft Skills: Diversity in Workplace, Generation Gaps

Program Overview

The workplace can present challenges to management in terms of handling the different generations present. As older workers delay retiring and younger workers are entering the workforce, the work environment has become a patchwork of varying perspectives and experiences, all valuable to say the least.

While having various cultures in one workplace can present communication problems and conflicts, the benefits of such a variety in the workplace outweigh it. Both the young and older worker have many ideas to offer, which can help the organization thrive in the marketplace. Learning how to deal with the generation gap at work will help you become a better manager or co-worker.

This workshop will help you understand the various generations present at work and understand what motivates them and how to deal with them on a daily basis. Before we start learning about the generation gap at work, let us begin our session with an activity that will help us get ready for learning and learn more about each other.

With the world becoming more mobile and diverse, diversity has taken on a new importance in the workplace. This workshop will help participants understand what diversity is all about, and how they can help create a more diverse world at work and at home.

Program outline

<p>Module One: Getting Started Icebreaker Ground rules The parking lot Workshop objectives Action plans and evaluation forms</p> <p>Module Two: History What Generations Exist in the Workplace What Defines a Generation? What this Means in Our Workplace?</p> <p>Module Three: Traditionalist Their background Their characters Their working style</p> <p>Module Four: Baby Boomers Their background Their characters Their working style</p>	<p>Module Five: Generation X's Their background Their characters Their working style</p> <p>Module Six: Generation Y's (Millennial) Their background Their characters Their working style</p> <p>Module Seven: Differentiations between Background Attitude Working style Life experience</p> <p>Module Eight: Finding Common Ground Adopting a communication style Creating an affinity group Sharing Knowledge</p>	<p>Module Nine: Conflict Management (1) Younger Bosses Managing Older Workers Avoid Turnover with a Retention Plan Breaking Down the Stereotypes</p> <p>Module Ten: Conflict Management (2) Embrace the hot zone Treat each other as a peer Create a succession plan</p> <p>Module Eleven: The Power of 4 Benefits of Generation Gaps How to Learn From Each Other Embracing the Unfamiliar</p> <p>Module Twelve: Wrapping Up Words from the Wise Review of Parking Lot Lessons Learned Completion of Action Plans and Evaluations</p>
---	--	--

Benefits of the Program

Will be Updated Soon!

How can I take this course?

Since we want to make people's life much easier; this course is available online. There is no waiting time. Call us and take the course at the comfort of your home and at your own time. The workshops are arranged across major cities world-wide. For more information about updated course schedule on workshops and dates; keep regularly visiting the schedule update our site.

Costs to take this course

The costs associated with the course depend upon whether you would like to take online course or attend physical workshops. If you want to know about current course costs please give us a call or write at customercare@myuaeonlinetrainings.com or download the latest price list from <http://www.myuaeonlinetrainings.com/pricelist.pdf>

Time required for completing this course

You would be able to complete this course in 7 days to 3 months if you take this course online. It also depends upon how much time you spend on studying the course materials.

This can be a two full day workshop if you take this program as instructor led full day program.

MISP Advantage

- We completely understand training requirements as we have over years of training experience.
- This has helped us discover more advanced methodical and strategic plans to train people and achieve their goals.
- We have 360 degree view of the customer requirement and provide effective solutions.
- We understand our clients and thus have compiled and consolidated all trainings to suit their requirements in more realistic approach.
- Our online system allows you to review and grade your progress, combined by telephonic Consultation, face to face meetings and weekly workshops.
- With our online system; people do not need to waste their precious time and they can access our training program round the clock 24x7.
- Our objective and goal is to see our clients achieve the desired goals and progress. We commit to extend all support to achieve the collective goals.
- You can reach our helpdesk and an education advisor will call to resolve your query.
- We track you throughout the process until we see you certified.

Mission Statement

MISP Trainings we are focused by relentless efforts on our seven core fundamentals. We constantly work to implement the critical initiatives required to meet our vision what we strive to achieve every day. During this journey, we deliver operational excellence, exceed our commitments and keep every client on 360 degree satisfaction level. We strive to be the best for our customers, employees, shareholders and all those who are associated with us.

Vision Statement

MISP Trainings aligns people and organizations towards their goals - whether in business, education, Innovation, research, individual growth, overall organization development; it is enabling individuals and organizations to achieve their goals. We translate advanced thought processes into values for our customers through our world class solutions, services and consulting businesses globally.